

Terms and Conditions & Cancellation Policy

Welcome to [The Right Beat](#). Please review our registration, payment, and cancellation policies before booking your course.

1. Course Prerequisites & Eligibility

Participants are strictly responsible for ensuring they meet all course prerequisites set by the Heart & Stroke Foundation prior to the class start date.

- For **ACLS Traditional (fully in-person)** and **ACLS Blended** courses, you must hold a current, valid Heart & Stroke BLS and ACLS certification.
- For **ACLS Blended** courses, participants will be issued a unique online access key that must be completed prior to the in-person session.
- Once an access key has been activated, it **cannot be reassigned or transferred** to another person.

2. Registration & Payment Confirmation

Your spot in the class is only finalized once payment is successfully processed or received.

- **Option A: Registering Directly on Our Website**

When you register directly through our website, you can pay instantly via Credit Card at checkout. Your registration and spot are confirmed immediately upon successful payment.

- **Option B: Registering via the Heart & Stroke Website**

The Heart & Stroke website does not collect payments. If you register through their portal, you must send your payment via e-transfer to TheRightBeat.ca@gmail.com immediately after registering. Your spot is not finalized until the e-transfer is received. Registrations without payment may be cancelled.

3. Cancellation & Rescheduling Policy

For BLS Courses:	
Notice Given	Policy
24+ hours before class	Full course credit (valid for 1 year)
Less than 24 hours	50% of the original course price (before any discount) as cancellation fee. Exceptions reviewed case-by-case
No-Show	No credit or refund

Important: Cancellations and re-registrations solely to take advantage of a missed discount code are not permitted. Any cancellation followed by a new registration will be treated as a new booking at the current price. **The original registration will be subject to 50% cancellation fee.**

For ACLS Courses:		
Class Type	Notice Given	Policy
ACLS Traditional	More than 14 days before class	Full course credit (valid for 1 year)
ACLS Traditional	8 to 14 days before class	50% of the original course price (before any discount applied) as cancellation fee. Exceptions reviewed case-by-case
ACLS Traditional	7 days or less before class and No Shows	No credit or refund
ACLS Blended	After access key issued and activated	Online access key fee is non-refundable and non-transferable. The access key cannot be reassigned to another person once activated. Participants may use the key for a future class as long as it has not expired. The in-person portion follows the ACLS Traditional cancellation policy.

Important: Cancellations and re-registrations solely to take advantage of a missed discount code are not permitted. Any cancellation followed by a new registration will be treated as a new booking at the current price. **The original registration will be subject to 50% cancellation fee.**

If The Right Beat Cancels or Changes a Class We reserve the right to adjust class times or cancel a session if the minimum student enrollment is not met, or due to unforeseen circumstances (e.g., severe weather, instructor illness).

In such cases, you will be notified promptly and offered:

- A rescheduled date, or
- A full course credit, or
- A 100% refund.

4. Promo Codes & Discounts

- It is the sole responsibility of the registrant to enter and apply any valid discount code at the time of online registration checkout.
- Discount codes cannot be applied retroactively after payment has been processed.
- All discount codes are strictly non-transferable and cannot be combined with any other offers, promotions, or discount codes. Only one code may be used per registration.

We appreciate your understanding and cooperation as we strive to maintain high-quality training with limited class sizes. If you have any questions or require assistance, please do not hesitate to contact us.