

Registration and Payment Confirmation:

After registering for your class on the Heart and Stroke website, you must send payment via e-transfer to TheRightBeat.ca@gmail.com to confirm your spot. Your registration is not finalized until payment is received. Registrations without payment may be considered null and void.

Cancellations 24 Hours or More Before Class:

If you notify us of your cancellation at least 24 hours before the class, you will receive a credit to use toward another class. This credit is valid for up to one year from the original class date.

Cancellations Less Than 24 Hours Before Class:

Cancellations made with less than 24 hours' notice are subject to a 50% cancellation fee. Any exceptions will be reviewed on a case-by-case basis at the discretion of The Right Beat.

No-Shows:

If you do not attend the class without prior notice, no credit or refund will be issued.

Class Timing Changes or Cancellations:

The Right Beat reserves the right to adjust class times or cancel a class if the minimum number of participants is not met, or due to unexpected or unforeseen circumstances.

In the event of a cancellation, you will be notified promptly and rescheduled to a future class date based on your preference. If an alternative date does not work for you, you will be offered either a credit toward a future class or a full refund.

We appreciate your understanding as we strive to maintain the highest level of service. If you have any questions or require assistance, please do not hesitate to contact us.

How do I use a discount code?

If you have a valid discount code, it must be applied at the time of checkout during registration. Discount codes cannot be applied after payment has been completed. The Right Beat is not responsible for unused or missed discount codes. Bayshore staff should check with their office for the applicable discount code prior to registering.

Can I apply a discount code after I've paid?

Discount codes must be applied at the time of checkout. If a discount code was missed, it **may** be applied as a credit toward a future registration, at the discretion of The Right Beat.